

Subject: Your letter dated 19 April 2010  
From: mervyn\_low (mervyn\_low@singnet.com.sg)  
To: care@cheriehearts.com.sg;  
Cc: mcga\_spedtchr@yahoo.com;  
Date: Tuesday, April 20, 2010 6:13 PM

Dear Ms Peh,

We refer to your letter dated 19 April 2010 regarding the promotion of ZEE programmes in your website.

It has been slightly over 2 years since Timothy joined the Zee programmes in Zee School. We are glad to see the tremendous improvement in Timothy through the various structured programmes. The programmes were so effective that we saw positive changes in Timothy even after a few months of OT. The regular parent-teacher meetings have also been useful as we were able to see Timothy's progress from the teachers' perspective. More importantly, we are grateful to the very dedicated and committed specialist teachers, in particular, Ms Maybelle, Ms Anne, Ms Joy and Ms Michelle who have been instrumental in guiding and transforming Timothy during the past 2 years. Although Ms Veronica has joined Cherie Hearts recently, we are certain that her contributions would be just as valuable. Our only regret, though, was not discovering the Zee programmes much earlier.

Regards

Mervyn & Angela Low, Timothy's parents